

VRS is not only needed for Deaf to communicate with each other, but also to communicate with interpreters. Since English is not the main language of many of the Deaf people, it is often hard to understand what they need or mean when they type onto TTY/TDD machines. When they can use the VRS in their language, communication is not hindered.

Also, many of the Deaf will not even try to use the TTY knowing their English skills are not adequate. Some will drive all over the town or state to try to communicate. With gas prices rising, this makes another difficulty for them.